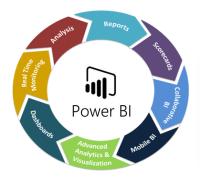
# **BUSINESS INTELLIGENCE (BI) NEWSLETTER**

Information Technology Services (ITS) | CIO: Srikanth Karra | Deputy CIO: Antonio Crespo



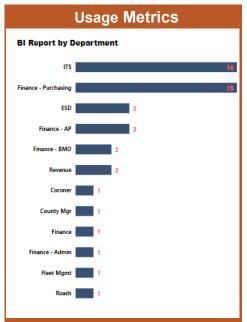


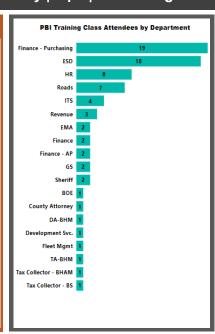
In this Issue: Featured Article | Featured BI Report | Usage Metrics | Success Story | Tips | BI Training

# New to Power BI Reporting? Need a Refresher? THE 2024 POWER BI TRAINING REGISTRATION IS NOW OPEN Click Here to Sign-up

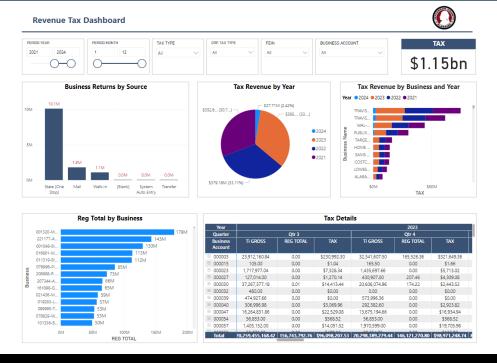
## **Success Story**

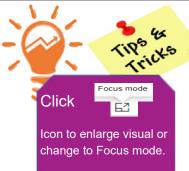
"The Department of Revenue Enforcement Team relies on the Power BI Revenue Tax Summary report to readily identify customer account issues and potential audits. Power BI allows the Team to quickly identify accounts with filing discrepancies. Power BI reduces the time spent identifying accounts in need of a compliance review. Within 3 weeks of the BI dashboard being available to the Team, 1,867 additional County and State licenses were billed and 45,127 sales tax accounts (1/3<sup>rd</sup> of all current accounts) were reviewed, resulting in 1,165 audit leads and a \$1 million increase in billing over prior 3<sup>rd</sup> qtr. to current 3<sup>rd</sup> qtr." *David Steelman, Senior Auditor, Revenue* 





## **Power BI Report - Spotlight**





### **BI Training**

ITS dept. is offering hands-on Power BI (PBI) user training classes.
Click here to sign up.

